



J Mac Metals, Inc. Lumber Return Policy

General

- J Mac Metals, Inc. reserves the right charge a restocking and/or handling fee on all returns.
- J Mac Metals, Inc. will not accept any returns more than 30 days after purchase.
- J Mac Metals, Inc. will inspect all returned lumber products. Any lumber product that is warped, weathered or otherwise defective will not be accepted and no credit/refund will be issued.
- If lumber products are defective upon delivery, it should be noted on the packing slip and communicated to the delivery driver or must be reported to our office within 48 hours of delivery.

Special Orders

- J Mac Metals, Inc. will not accept returns on any lumber products that have been special ordered.
- Special order items include all lumber products that J Mac Metals, Inc. does not stock onsite.

Delivery Charges

- Unless an error has been made on our part, no portion of any delivery fee shall be refundable.
- If a return requires J Mac Metals, Inc. to pick up the material, a delivery fee will be assessed to offset the cost of transportation.